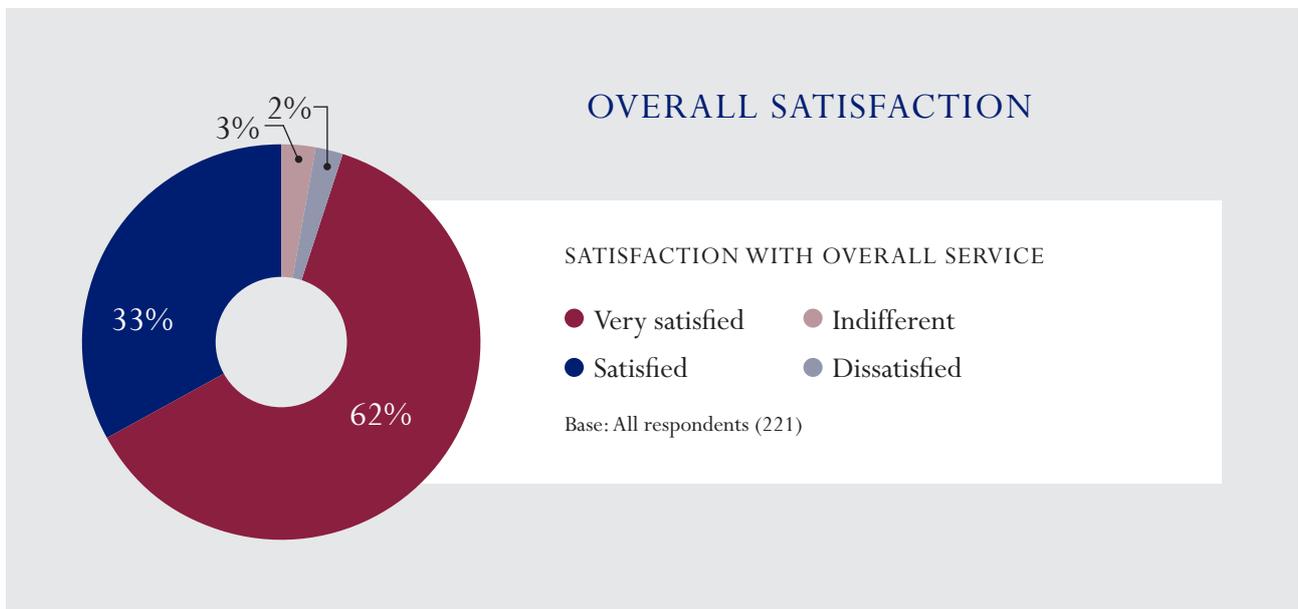


2019 CLIENT SURVEY RESULTS

Following a positive response to the recent client survey we conducted, we have produced this short summary of the key messages. The survey covered several sections including, overall satisfaction, the components of the service we provide, current financial information requirements and any final observations. We deal with a number of clients of which 221 participated in this survey.



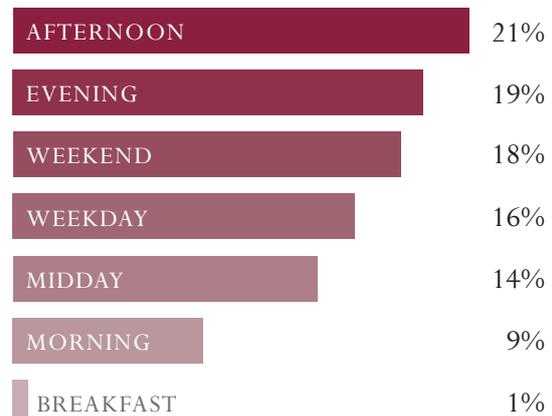
TOPICS FOR BRIEFING EVENTS/PREFERRED TIME OF DAY

CLIENT EVENTS: AREAS OF GREATEST INTEREST



Base: All interested in attending client briefings (205)

PREFERRED BRIEFING TIME



Base: All interested in attending client briefings (211)

CLIENT TESTIMONIALS

"I have been a client of HJP for well over 10 years and have been very happy with the service and support which I have received. When I needed money for my daughter's wedding (she and her husband are both clients too) I was able to get it; and, at least as important, my personal pension fund held its level during the 2008 "storm" and is slowly growing in value. I have confidence in Greg and his team and am grateful to them for their positive and friendly approach."

J. P. Scrafton, Legal & Valuation Consultant, London

"Ben Moram has been fantastically knowledgeable in all manner of financial conversations and setups for us. I would highly recommend!"

Steve Perry, Hampshire

"Greg has done an excellent job in explaining to me in clear terms the current status of my pension assets as well as the options available to me in the future, in order to plan for a successful retirement. The annual meetings are a great way for me to watch the progress of the investments and be informed of any changes or new options which may be available to me. I would highly recommend Greg to help plan for a prosperous and successful life after work."

Ken Clarke, Internal Audit Manager, Weybridge

"Greg and his team gained my trust from the first time we met and he has always proved to be a supportive and effective adviser. I would, and do, recommend them to anyone. I have been guided through the world of finance and am happy that my money is safe in their hands, and I always feel my best interest is paramount."

Fiona Goldsmith, Nurse

"My financial security in retirement has been largely thanks to Davy's helpful advice. I have found him to be friendly, knowledgeable and trustworthy in all his dealings with me. He has always made himself available whenever needed and I can recommend him with complete confidence."

Angus Henderson, Cranleigh

"We have been with our adviser, Davy, for a number of years and still value his trustworthy advice. He gives that advice at a level that is appropriate to the client, whether in person, or via email or letter. It is because of his advice that our investments have performed well. We see him once a year but communicate more often. We would have no hesitation in recommending Davy to anyone, and indeed have done so."

Andrew Smallbone, Retired, Bristol

W: www.hjpcfp.com **E:** advice.hjpcfp@sjpp.co.uk

A: 176 South Street, Dorking, Surrey, RH4 2ES **T:** 01306 742200

A: Sycamore House, 40 High Street, Cranleigh, Surrey, GU6 8AT **T:** 01483 271499

A: 3 More London Riverside, London, SE1 2RE **T:** 02032 834368